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SpamExperts Packs: Managing MX Records in Plesk Panel

- 2023-02-07 - SpamExperts

In order for your incoming emails to be initiated through the service SpamExperts, you need to **a) remove the MX records in use** and **b) add the MX records** with the priorities, as received in the activation email. More specifically:

1. Once you have logged into Plesk, click on **DNS Settings**. You will find all your registered hosting records there.

2. Find the MX records and delete them (*cf. image, click to zoom in*):

| Resource records | | | | | | | | |
|------------------|---|-------------|---|--|--|--|--|--|
| Remove | | | | | | | | |
| | Q Search Reset Search | | | | | | | |
| 9 DNS | 9 DNS records total Number of entries per page: 10 25 100 All | | | | | | | |
| | Host | Record type | Value | | | | | |
| | 914330600.linuxzone40.grserver.gr. | NS | ns80.grserver.gr. | | | | | |
| | 914330600.linuxzone40.grserver.gr. | NS | ns79.grserver.gr. | | | | | |
| | 914330600.linuxzone40.grserver.gr. | А | 185.4.135.35 | | | | | |
| | 914330600.linuxzone40.grserver.gr. | MX (10) | mail.914330600.linuxzone40.grserver.gr. | | | | | |

3. Next, add the records and priorities, as received in the activation email:

| Add resource record to the zone | | | | | |
|---|-----------------|--|--|--|--|
| DNS records | | | | | |
| Record type | MX 💌 | | | | |
| Mail domain | | | | | |
| Mail exchange server * | mx1.fastmail.gr | | | | |
| Specify priority of mail exchange server | 10 | | | | |
| * Required fields | OK Cancel | | | | |
| | | | | | |

4. Plesk will ask you to update the changes, so that they can be applied (cf. image, click to zoom in):

| () Information: Changes made to DNS records are not saved yet. The changes made are highlighted below. Click Update to apply the changes to DNS zone or click Revert to abandon the changes. | Update | Revert |
|--|--------|--------|
| | | |

5. Once the update is over, the **MX records** must have the following format:

| Host 🔺 | Record type | Value |
|------------------------------------|-------------|-------------------|
| 914330600.linuxzone40.grserver.gr. | NS | ns80.grserver.gr. |
| 914330600.linuxzone40.grserver.gr. | NS | ns79.grserver.gr. |
| 914330600.linuxzone40.grserver.gr. | А | 185.4.135.35 |
| 914330600.linuxzone40.grserver.gr. | MX (10) | mx1.fastmail.gr. |
| 914330600.linuxzone40.grserver.gr. | MX (20) | mx2.fastmail.gr. |