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In case you have installed an SSL certificate on your site and the green lock doesn't appear on the top-left of your browser, you must do the following tasks manually.

- If you have created your website with WordPress, follow the instructions described here.
- If you have created your website with Joomla, follow the instructions described here.

There is a possibility that some URLs on your website do not have a green lock, even though you carefully carried out all the tasks described in the above links.

In this case, you can press F12 and click on Console, so that your browser indicated the changes that you need to make to the content of that URL (Mixed Content). It might be an image or a link that is "served" with HTTP instead of HTTPS.

On the following image, you can see an example of mixed content.

