

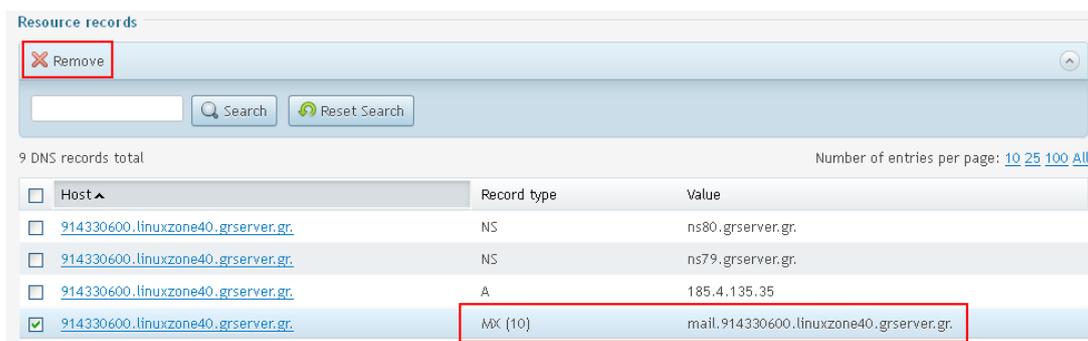
SpamExperts Packs: Managing MX Records in Plesk Panel

- 2023-02-07 - SpamExperts

In order for your incoming emails to be initiated through the service SpamExperts, you need to **a) remove the MX records in use** and **b) add the MX records** with the priorities, as received in the activation email. More specifically:

1. Once you have logged into Plesk, click on **DNS Settings**. You will find all your registered hosting records there.

2. Find the MX records and delete them (*cf. image, click to zoom in*):



The screenshot shows the 'Resource records' section in Plesk. At the top, there is a 'Remove' button with a red 'X' icon. Below it is a search bar with 'Search' and 'Reset Search' buttons. The table below shows 9 DNS records total. The table has columns for 'Host', 'Record type', and 'Value'. The last row is highlighted in blue and has a red box around it, indicating it is the target for deletion. The 'Record type' column for this row shows 'MX (10)' and the 'Value' column shows 'mail.914330600.linuxzone40.grserver.gr.'.

| Host | Record type | Value |
|--|-------------|---|
| <input type="checkbox"/> 914330600.linuxzone40.grserver.gr. | NS | ns80.grserver.gr. |
| <input type="checkbox"/> 914330600.linuxzone40.grserver.gr. | NS | ns79.grserver.gr. |
| <input type="checkbox"/> 914330600.linuxzone40.grserver.gr. | A | 185.4.135.35 |
| <input checked="" type="checkbox"/> 914330600.linuxzone40.grserver.gr. | MX (10) | mail.914330600.linuxzone40.grserver.gr. |

3. Next, add the records and priorities, as received in the activation email:

Add resource record to the zone

DNS records

| | |
|--|--|
| Record type | MX <input type="button" value="v"/> |
| Mail domain | <input type="text"/> |
| Mail exchange server * | <input type="text" value="mx1.fastmail.gr"/> |
| Specify priority of mail exchange server | 10 <input type="button" value="v"/> |

* Required fields

OK

Cancel

4. Plesk will ask you to update the changes, so that they can be applied (cf. image, click to zoom in):

Information: Changes made to DNS records are not saved yet. The changes made are highlighted below. Click Update to apply the changes to DNS zone or click Revert to abandon the changes.

Update

Revert

5. Once the update is over, the **MX records** must have the following format:

| <input type="checkbox"/> | Host ^ | Record type | Value |
|--------------------------|--|-------------|-------------------|
| <input type="checkbox"/> | 914330600.linuxzone40.grserver.gr. | NS | ns80.grserver.gr. |
| <input type="checkbox"/> | 914330600.linuxzone40.grserver.gr. | NS | ns79.grserver.gr. |
| <input type="checkbox"/> | 914330600.linuxzone40.grserver.gr. | A | 185.4.135.35 |
| <input type="checkbox"/> | 914330600.linuxzone40.grserver.gr. | MX (10) | mx1.fastmail.gr. |
| <input type="checkbox"/> | 914330600.linuxzone40.grserver.gr. | MX (20) | mx2.fastmail.gr. |

