

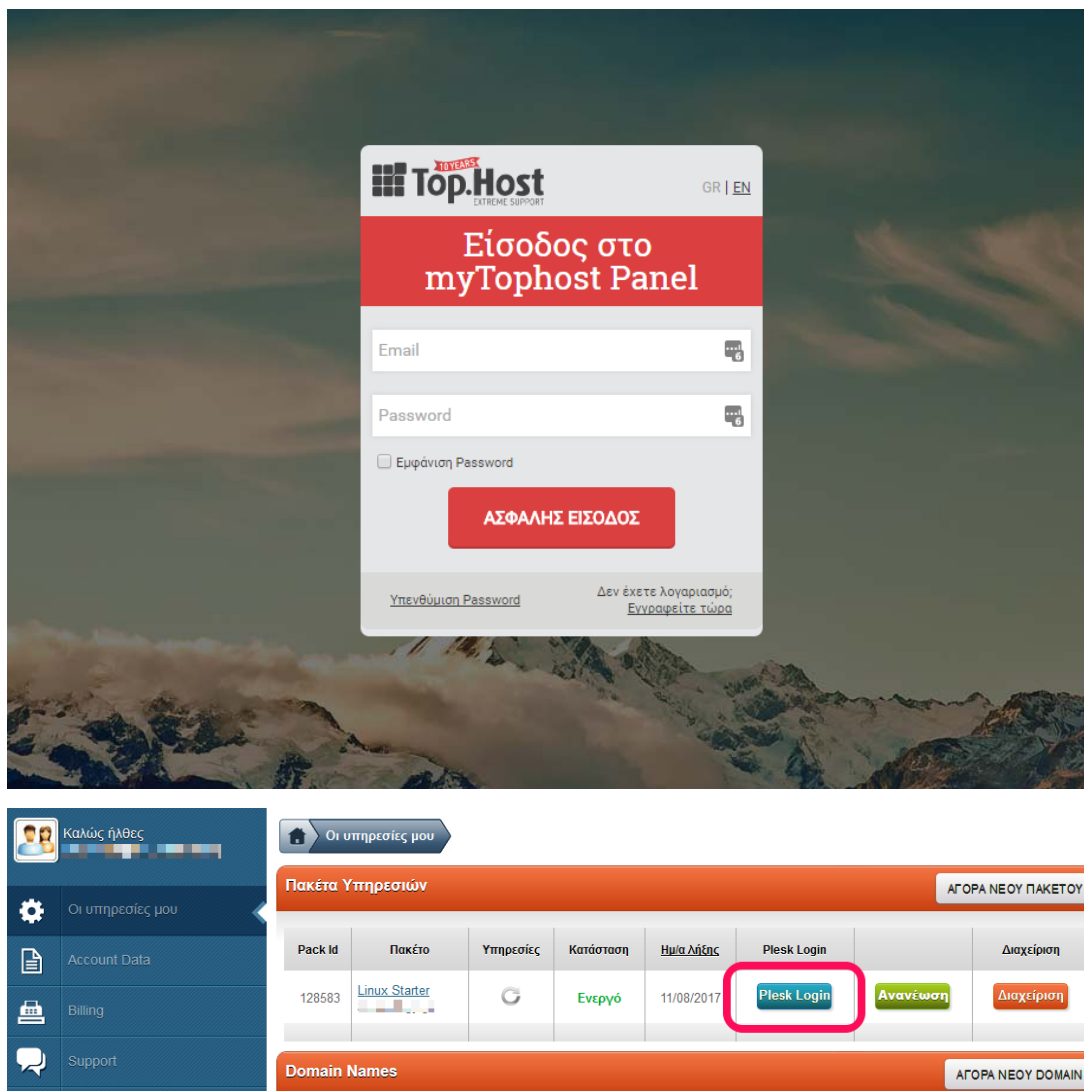
Γνωσιακή βάση > Plesk > Email > I forward my emails to an external email. How can I delete them from the webmail?

I forward my emails to an external email. How can I delete them from the webmail?

- 2021-08-02 - Email

If you forward the emails to an external email account such as Gmail or Yahoo for example and you don't want them to be saved on your webmail, what you need to do is disable the mailbox through Plesk. In order to do that, follow the steps described below:

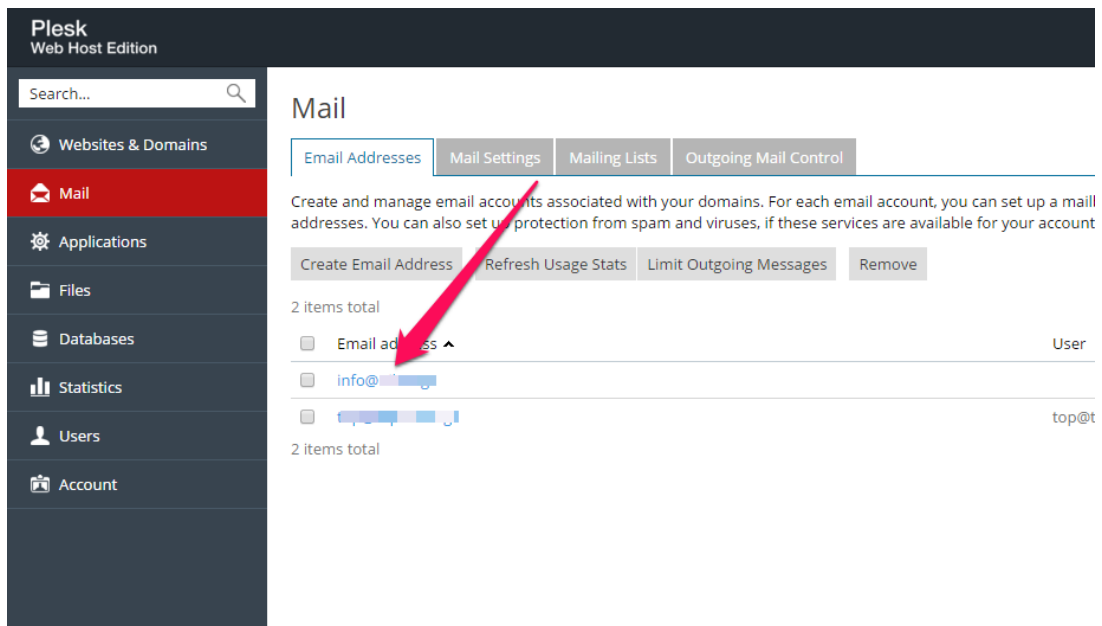
1. Log into [myTophost Panel](#) and click on **Plesk Login** in order to connect to the Plesk of the plan that you are interested in.



The image shows two screenshots from the myTophost Panel. The top screenshot is the login page with the title 'Είσοδος στο myTophost Panel'. It has fields for 'Email' and 'Password', a checkbox for 'Εμφάνιση Password', and a red button labeled 'ΑΣΦΑΛΗΣ ΕΙΣΟΔΟΣ'. Below the fields are links for 'Υπενθύμιση Password' and 'Δεν έχετε λογαριασμό; Εγγραφείτε τώρα'. The bottom screenshot shows the user's dashboard. On the left is a sidebar with 'Καλώς ήλθε', 'Οι υπηρεσίες μου', 'Account Data', 'Billing', and 'Support'. The main area has a header 'Οι υπηρεσίες μου' and a table titled 'Πακέτα Υπηρεσιών'. The table has columns: Pack Id, Πακέτο, Υπηρεσίες, Κατάσταση, Ημερ. λήξης, Plesk Login, and Διαχείριση. The first row shows Pack Id 128583, Πακέτο Linux Starter, Υπηρεσίες (circular arrow icon), Κατάσταση Ενεργό, Ημερ. λήξης 11/08/2017, Plesk Login (button, highlighted with a red circle), and Διαχείριση (button). Below the table is a section for 'Domain Names' with a button 'ΑΓΟΡΑ ΝΕΟΥ DOMAIN'.

Pack Id	Πακέτο	Υπηρεσίες	Κατάσταση	Ημερ. λήξης	Plesk Login	Διαχείριση
128583	Linux Starter		Ενεργό	11/08/2017	Plesk Login	Διαχείριση

2. In the **MAIL** tab, select the email account whose mailbox you want to disable.



3. Uncheck the **Mailbox** box, click on **Apply** and on **OK**.

General Forwarding Email Aliases Auto-Reply Spam Filter

If this email account is associated with an auxiliary user (Access to the Customer Panel is enabled), the changes you make on this page affect this changed to the new values as well.

Email address * info@ .eu

☒ Access to the Customer Panel (username: info@ .eu)

Password

This password will be used for accessing the mailbox and for logging in to Plesk if the address is associated with an auxiliary user.

Confirm password

☒ Mailbox

☐ Default size (200 MB)

☐ Another size MB

The mailbox size cannot exceed the default size.

☒ Default (300 messages per hour)

☐ Custom value for the mailbox

messages ☐ Unlimited

Description in Plesk

The description is visible to everyone who has access to this email account.

* Required fields

NOTE: If you disable your mailbox, you will no longer have access to your webmail service and you will exclusively be able to use your email, through an external email supplier (Gmail, Yahoo, Outlook, etc).

