

What is FTP? How can I login and upload files?

- 2020-03-12 - FTP/ File Manager

FTP (File Transfer Protocol) is the protocol used to transfer files remotely from a computer to a server and vice versa, via an FTP client, such as [FileZilla](#) and [SmartFTP](#).

Apart from transferring files, it is also used to delete files on the server or change the rights of a user.

The file transfer is conducted in binary or ASCII and the service is available as long as you have an internet connection.

In order to log into your FTP service, you will need the username and password that you received from Top.Host in the hosting activation email.

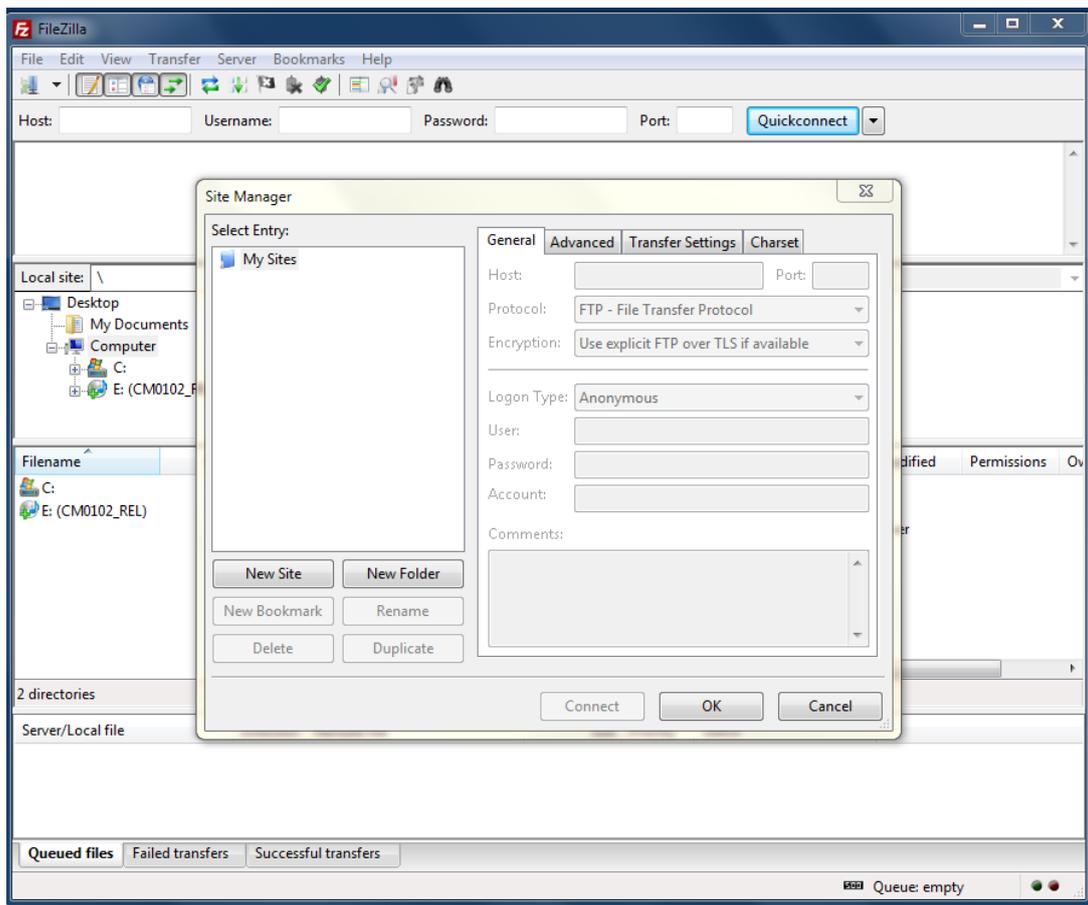
Below, there are two examples of FTP login using two of the most popular clients, Filezilla and SmartFTP.

FileZilla

First, you need to download [FileZilla client](#).

Then, install it and run it on your computer. To log in, follow these steps:

1. Select **File >> Site Manager**.



2. Add the **New Site** and the login information in the **General** tab.

- **New Site** (enter your site under My Sites).

- In the field **Host**, enter ftp.papaki.gr (replace papaki.gr with your own domain).

- In the field **Port** you can see that 21 is predefined. Leave it as it is.

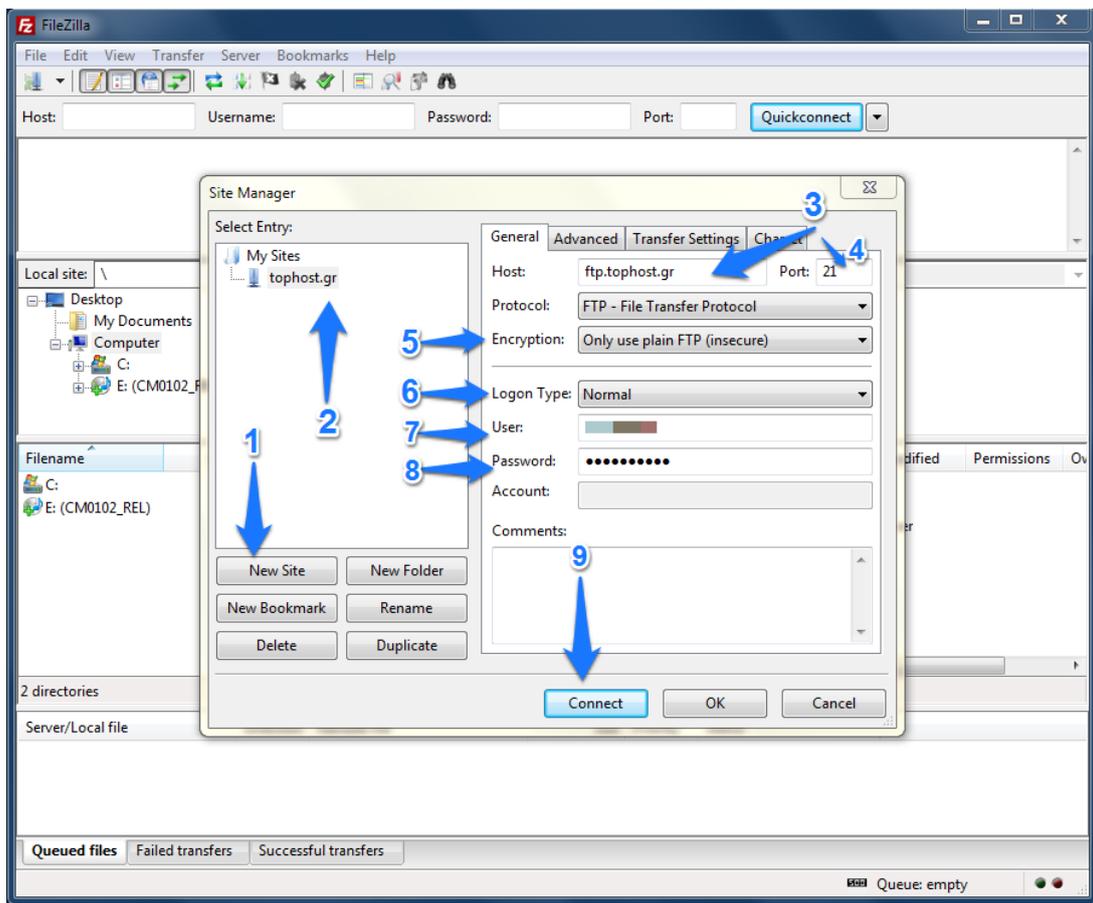
- In the field **Encryption** select **Only Use Plain FTP**.

- In the field **Logon Type** select **Normal**.

- In the field **User** fill in the username that you received in the web hosting activation email with the subject **Web Hosting Activation - Account Information**.

- In the field **Password** fill in the password that you received in the web hosting activation email with the subject **Web Hosting Activation - Account Information**.

- Click on **Connect** and you will be able to transfer your files by **dragging and dropping them in the root folder on the right window of FileZilla**. You can also **copy-paste** them there.



SmartFTP

First, you need to download [SmartFTP](#).

Then, install it and run it on your computer. To log in, follow these steps:

- In the field **Address** enter ftp.papaki.gr (replace papaki.gr with your own domain).

- In the field **Login** enter the one you have received in your web hosting activation email, with the subject **Web Hosting Activation - Account Information**.

- In the field **Password** enter the one you have received in your web hosting activation email, with the subject **Web Hosting Activation - Account Information**.

- In the field **Port** you can see that 21 is predefined. Leave it as it is.

- Click on the **arrow** (4) on the right-hand side of **Address**.

