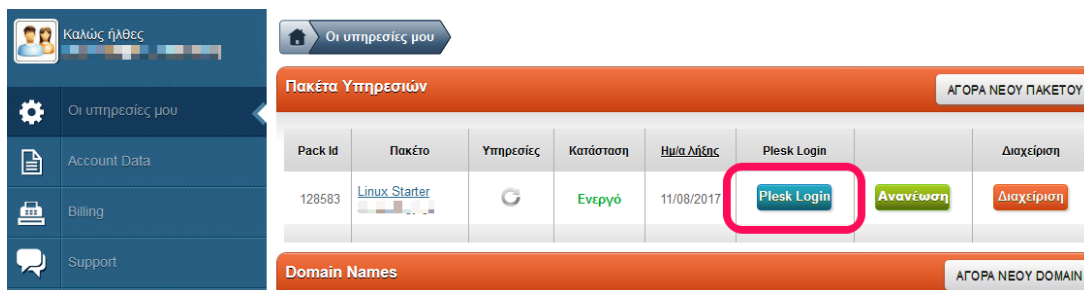
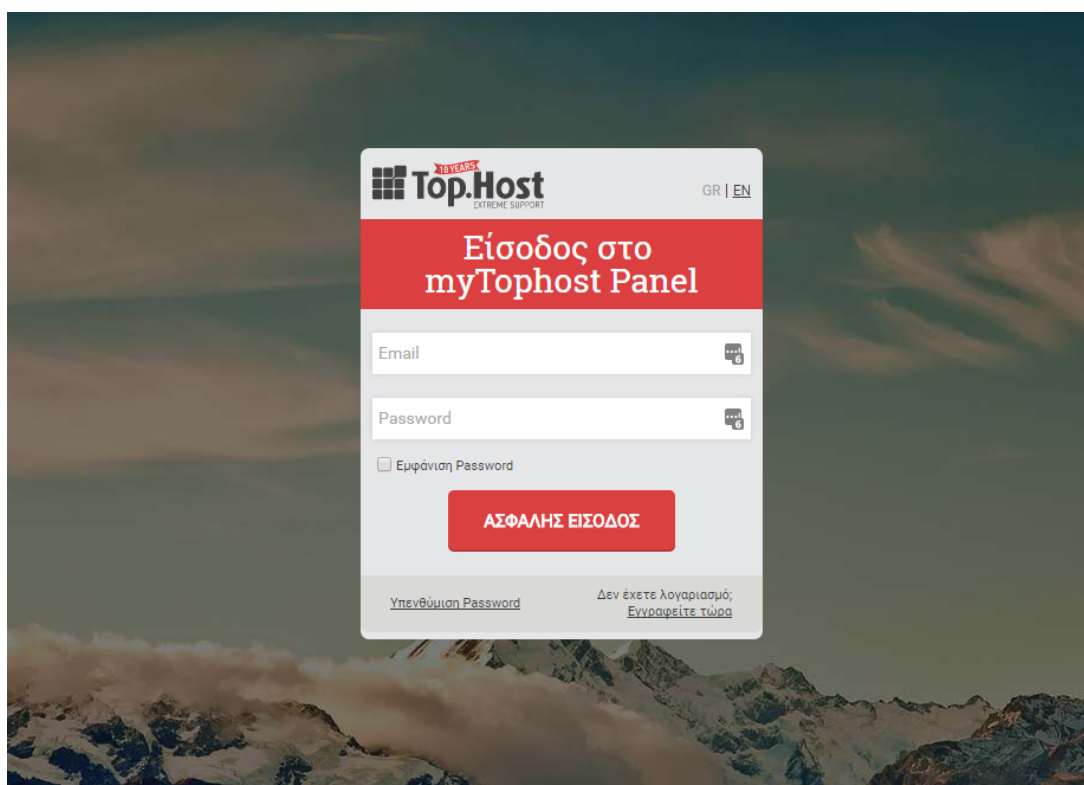


## How can I create a customer and a subscription through my Reseller account?

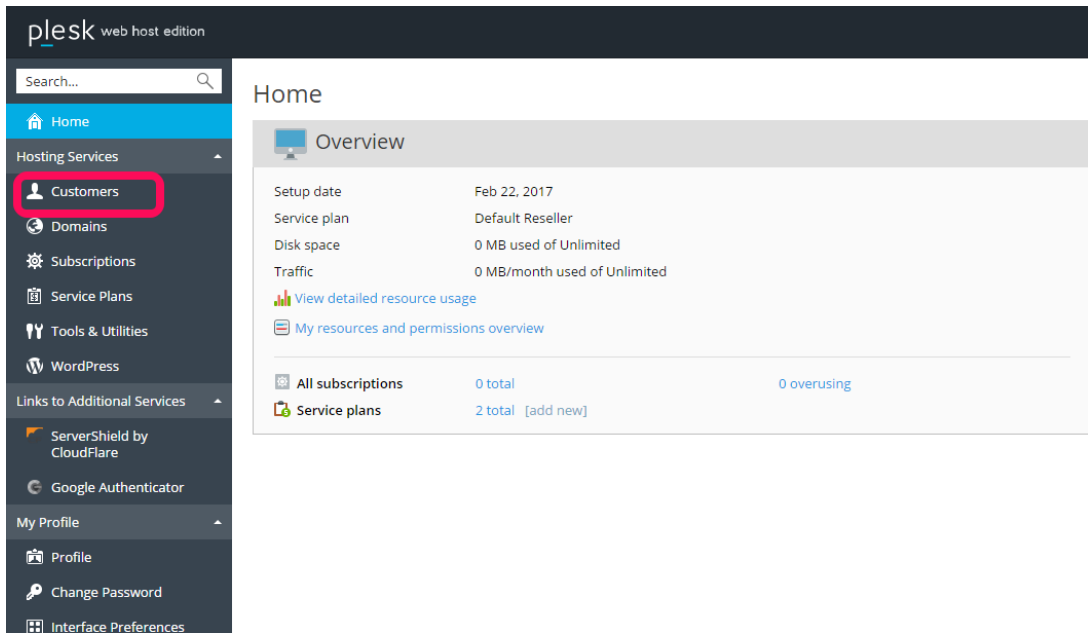
- 2020-03-16 - Resellers

If you have a Reseller account with Top.Host and you want to create a customer with a subscription, follow the instructions described below:

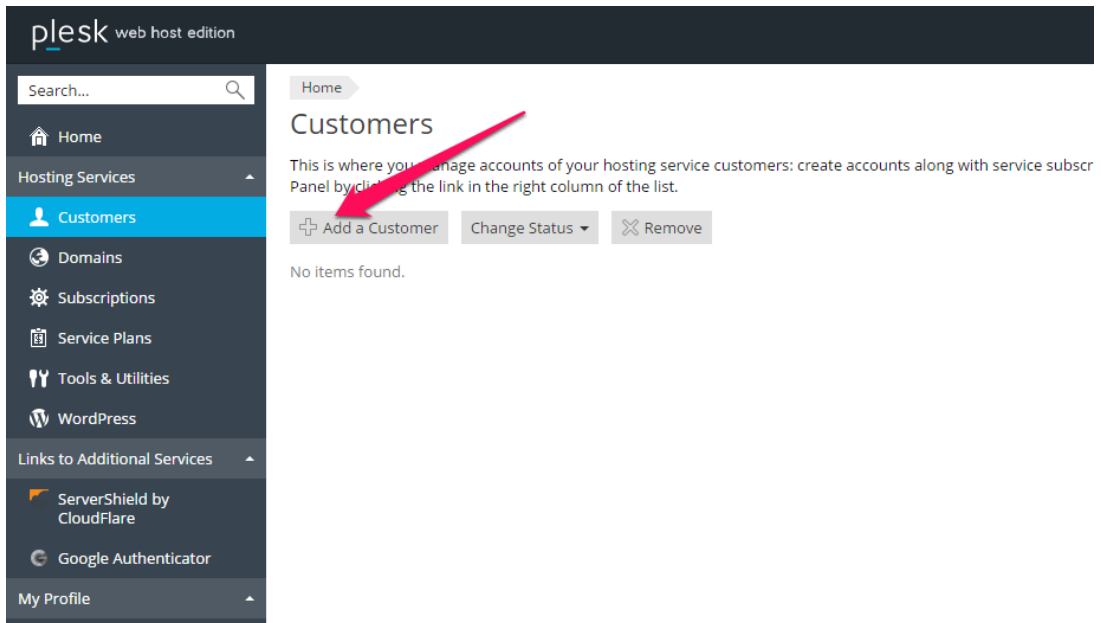
1. Log into [myTophost Panel](#) and click on **Plesk Login** in order to connect to the Plesk of the plan that you are interested in.



2. Click on **Customers**.



3. Click on **Add a Customer**.



4a. Fill in the contact information.

## Contact Information

---

Enter the customer contact information.

Contact name *	<input type="text" value="tophostCustomer2"/>
Email address *	<input type="text" value="top2@top.host"/>
Company name	<input type="text" value="anycompany"/>
Phone number	<input type="text" value="12345678910"/>
Fax number	<input type="text" value="12345678911"/>
Instant messenger	<input type="text"/> Other ▼
Address	<input type="text" value="Sigma Street"/>
City	<input type="text" value="Heraklion"/>
State/Province	<input type="text" value="Crete"/>
Postal/ZIP code	<input type="text" value="71601"/>
Country	<input type="text" value="Greece"/>
Additional information	<input type="text"/>

Plain text only: All HTML tags will be ignored.



### Information for the administrator

- 4b. Enter a username and a password as credentials for your customer's Plesk.

## Access to Plesk

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Credentials that the customer will use to access their Customer Panel.

Username *	<input type="text" value="tophost2"/>
Password *	<input type="password" value="....."/>  <span style="background-color: #76b82a; color: white; padding: 2px 5px;">Strong</span> (?)
	<input type="button" value="Generate"/> <input type="button" value="Show"/>
Repeat password *	<input type="password" value="....."/> 

---

\* Required fields

---

4c. Check the box **Create subscription for the customer** and enter:

1. Your customer's domain name.
2. The ftp username that you will connect to the server files.
3. The ftp password that you will connect to the server files.
4. The ftp password verification that you entered in the third step.
5. Select the plan [that you had already created](#).
6. Click on **OK**.

## Subscription

Properties of the website provisioned together with the subscription.

**Create subscription for the customer**

Clear this checkbox if you do not want to create a hosting service subscription or set up a website for the customer at this moment. Without a subscription, the customer will not be able to log in to Customer Panel.

Domain name \*  1

IP address  2  
IP address on which the website is hosted is a network address of the website's virtual host.

Username \*  2  
System user account used to manage files and folders of the websites created within the subscription.

Password \*  Strong (?) 3

Repeat password \*  4

## Your Files to Copy to Hosting

**Enable Git support**

If you leave Git support disabled, the root directories (website/application root and document root) will be created empty, and the site will display later (in Websites & Domains) and upload files from a Git repository.

Service plan  5

Add-ons Available:  Selected:

>>  
<<

**Proceed to customizing the subscription parameters after the customer is created.** Note that doing this will lock the subscription for syncing.

Description

This information is visible only to the hosting provider (Plesk administrator or reseller).

\* Required fields 6